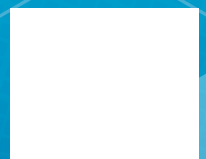


# WE ADD VALUE TO A PRODUCT COMPLIANCE AUDIT

## QUALITY CONTROL CONSULTANTS:

- Understand the rigors of a building product manufacturing environment
- Realize the importance of market dynamics
- Provide tools and input to improve or maximize your manufacturing and internal quality control processes
- Conduct business with trust as a primary focus
- Ensure the manufacturer's best interests are at the core of our relationships
- Confirm and offer possible improvements of quality control processes
- Ask the hard questions with the focus on improvement, not simply fulfilling a report requirement

We provide audits with the primary goal of assisting in the improvement of the manufacturing process, while also proving compliance.



The three collectives of our Construction Products Group include:

- ISO/IEC 17065–accredited evaluations/ listings and criteria for:
- Building products
  - Fabricators
- Verifying compliance with:
- All model U.S. codes
  - Various state codes
  - City of Los Angeles (L.A.) Code
  - Test standards through product listings

- ISO/IEC 17025–accredited testing and services for:
- Certification
  - Quality control
  - R&D
  - Code consulting
  - Expert witness
  - Field investigation
  - Off-site witness testing

- ISO/IEC 17020–accredited inspection body including:
- Audits/inspections — qualifying and surveillance
  - Material sampling/witnessing
  - Quality control authoring



[iapmoqcc.org](http://iapmoqcc.org)

1-877-443-7778 • [info@iapmocpg.org](mailto:info@iapmocpg.org)  
4755 E. Philadelphia St., Ontario, CA 91761

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# AUDITING SERVICES FOR COMMERCIAL AND RESIDENTIAL CONSTRUCTION PRODUCTS



# WITH YOU AT EVERY STEP OF THE PROCESS

## INITIAL QUALIFYING AND SURVEILLANCE AUDITS/INSPECTIONS

Review of manufacturing process, including:

- incoming raw materials
- finished product
- quality control
- traceability and labeling
- packaging
- storage on site or warehoused
- overall review of quality systems and processes ensuring compliance with relevant Evaluation Reports

## QUALIFYING AUDIT/INSPECTION

Initial review to confirm the:

- means
- methods
- ability to manufacture the product under evaluation consistently

## Final review for a new report with IAPMO UES to qualify for recognition

## SURVEILLANCE, OR FOLLOW-UP, AUDITS/INSPECTIONS

- ensure the processes and procedures are maintained or improved

**MATERIAL SAMPLING**, often referred to as material witnessing, is performed when a product is required to be independently and randomly selected. This includes a study to show traceability back to raw materials, so the product can be sent to a testing laboratory. Such sampling is required when testing is needed to provide results for the specific purpose of product evaluation by IAPMO UES or another certification body.

## QUALITY CONTROL MANUAL AUTHORIZING AND REVIEW

A quality manual should outline every aspect of production from incoming raw materials to finished product, while also addressing specific properties reviewed during product evaluation. QCC's multi-industry experience can assist manufacturers with the assembly and presentation of the information needed in this manual.

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*Quality Control Consultants has been our QC agency for as long as we have been in business, and they have always brought considerable value to my operation. They are an integral part of our daily routines, keeping us on our toes and in full compliance with code and best practices. Myra and her team spend productive, quality control influencing time with us during every audit, and are always available remotely whenever we have a question. They are the QC agency we have selected, and some of the best folks we have ever worked with in this industry.*

**Benjamin Brown**, Owner,  
Natural Polymers Spray Foam

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*When TuffWrap began its journey to code compliance, we looked for the best partners to help guide us through this complicated and specific industry. We chose Quality Control Consultants and IAPMO UES because of their reputations for customer service and process efficiency. QCC has been a strong and long-term partner in our manufacturing operation, and works hard for us every day to keep us up to date with continuing compliance requirements. We are really glad to have them both on our team.*

**David Campbell**, President/Owner,  
TuffWrap Installations, Inc.

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*At Empire West, when we found ourselves in need of Code Compliance expertise for our growing Ceilume ceiling tile product line, Myra and the folks at QCC were exactly what we needed. Since 2006, Myra's team has helped us with every aspect of continuing compliance, quality control audits, and the documentation of our manufacturing process. QCC has become a solid, valued, long-term partner with us at Empire West. We look forward to an even stronger relationship in the future!*

**Ed Davis**, President, Empire West Inc

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